

Coding Webinar 2

Outpatient Pediatric E and M Visits: Coding Steps and Case Studies

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Laura Brey, MS Training Director, NASBHC

- *32 year career in public health and nonprofit administration, management, consultation, and training .*
- *Joined NASBHC staff in 2000*
- *Manages NASBHC'S technical assistance and training initiatives, and the annual convention*
- *Has sixteen years of experience school-based health experience at the state and national levels*
 - *Training Director, NASBHC*
 - *Clinical Service Coordinator for the NC Division of Public Health, Making the Grade in NC,*
 - *Project Director for the American Medical Association's GAPS in School-Based Health Centers Initiative*



Loretta Jenkins, Research Analyst, OSPHD

- *16 year career working with children and adolescents in clinical and research-based environments. .*
- *Joined OSPHC, State SBHC Program Office in 2004*
- *As the State SBHC Program Office Research Analyst,*
 - *Focuses on data collection, management and analysis, and program evaluation*
 - *Responsible for generating data-driven content for standard and special reports*



Objectives

- **Answer** questions from first webinar and any remaining questions
- **Discuss** importance of encounter forms / superbills
- **Demonstrate** how to determine a the correct E and M code

Questions from Webinar 1

1. Can we code and bill for dental varnishing?
2. Can a nurse code and bill for an immunization only visit on a new patient?
3. What is the best way to code and bill a sports physical?
4. Can we code and bill for well care exams on students over 18 years of age?
5. Others?

Encounter Form / Super Bill

**Westside Park SBHC - SBCDPH
Billing/Encounter Form**

Date XX-XX-2007 Clinic ID # 10

Site: ADLSHE

Name Suzi Q Gender F DOB _____

Address 123 Main St, Somewhere, CA 92XXX SS# XXX-XX-XXXX

Insurance Type M/C verified ☒ [X] yes ☐ [] no Income \$ _____ Sliding Scale Fee \$ _____

| Office Visits | | |
|-----------------|---------------------------|--|
| Code | Description | |
| 99201 | New Pt. <u>Lvl. I</u> | |
| 99202 | II | |
| XX 99203 | III | |
| 99204 | IV | |
| 99205 | V | |
| 99211 | Established <u>Lvl. I</u> | |
| 99212 | II | |
| 99213 | III | |
| 99214 | IV | |
| 99215 | V | |

| Preventive Medicine Visits | | |
|----------------------------|----------|--------------|
| 99381 | New Pt. | < 1 |
| 99382 | | 1 - 4 yrs. |
| 99383 | | 5 - 11 yrs. |
| 99384 | | 12 - 17 yrs. |
| 99385 | | 18 - 39 yrs. |
| 99386 | | 40 - 64 yrs. |
| 99387 | | 65+ yrs. |
| 99391 | Est. Pt. | < 1 |
| 99392 | | 1 - 4 yrs. |
| 99393 | | 5 - 11 yrs. |
| 99394 | | 12 - 17 yrs. |
| 99395 | | 18 - 39 yrs. |
| 99396 | | 40 - 64 yrs. |
| 99397 | | 65+ yrs. |

| Counseling - Medical | | |
|----------------------|------------|---------|
| 99401 | Individual | 15 min. |
| 99402 | | 30 min. |
| 99403 | | 45 min. |
| 99404 | | 60 min. |
| 99411 | Group | 30 min. |
| 99412 | | 60 min. |

| Procedures | | |
|------------|---------------|---------------------------|
| | Code | Description |
| | 81002 | Urine, dip |
| | 82948 | Glucose, <u>bld stick</u> |
| | 85018 | Hemoglobin |
| | 99173 | <u>Snellen</u> |
| | 92551 | Hearing Screening |
| | 36415 | Venipuncture |
| | 36416 | finger stick |
| | 86580 | PPD |
| | | |
| | Immunizations | |
| | ICD-9 | Description |
| | 90471 | IZ Admin #1 |
| | 90472 | IZ Admin #2 |
| | 90472 | IZ Admin #3 |
| | 90472 | IZ Admin #4 |
| | 90472 | IZ Admin #5 |
| | 90713 | IPV |
| | 90718 | Td |
| | 90700 | <u>DTaP</u> |
| | 90721 | <u>DTaP/HIB</u> |
| | 90648 | HIB |
| | 90633 | Hepatitis A |
| | 90744 | Hepatitis B |
| | 90707 | MMR |
| | 90716 | <u>Varicella</u> |
| | 90659 | <u>Prevnar</u> |
| | 90658 | Influenza |
| | | |
| | | |
| | Other | |
| | TC | min _____ |
| | TC | min _____ |
| | | |
| | | |
| | | |

| Diagnosis - ICD-9 | |
|---------------------------------------|--------------|
| <u>Abd Pain, unspec</u> | 789.00 |
| Anemia-unspecified | 285.9 |
| Asthma, <u>unspec</u> | 493.90 |
| Burn | 949 |
| Conjunctivitis Allergic | 372.05 |
| Conjunctivitis <u>Bac</u> | 372.30 |
| Conjunctivitis Viral | 077.9 |
| Contact dermatitis | 692.9 |
| Contusion | 924.9 |
| Cough | 786.2 |
| Dental Caries | 521.0 |
| Disorder of teeth | 525.9 |
| Exp 2nd hand smoke | V15.89 |
| Enuresis | 307.6 |
| Foreign Body, Eye | 930.9 |
| Foreign Body, <u>Stt Tis</u> | 729.6 |
| Headache, <u>unspec</u> | 784.0 |
| Hearing Problem | V41.2 |
| Hygiene (<u>prob rft lifestyle</u>) | V69.9 |
| Immunization | V06.9 |
| Impacted Cerumen | 380.4 |
| Impetigo | 684. |
| Injury to Eye | 921.9 |
| Injury, Superficial | 919 |
| Lice, Head | 132.0 |
| Medication dispensed | V68.1 |
| Nausea & Vomiting | 787.01 |
| Otitis Media-Acute | 382.00 |
| OM w/ rupture of TM | 382.01 |
| Pharyngitis | 462.00 |
| PPD screen | V74.1 |
| Routine, well child | V20.2 |
| School Exam | V70.3 |
| Splinter, finger | 915.6 |
| Tonsillitis, acute | 463.00 |
| URI, acute, NOS | 465.9 |
| UTI Lower | 595.0 |
| Vision Problem | V41.0 |
| Warts-Condyloma | 078.10 |
| XX <u>Dysmenorrhea</u> | 625.6 |

Provider Signature _____

Assigned physician: ☐ [] Bruce Smith, MD

Provider Name: check box or print name
☒ [X] Ced. Abban-Dagloh
☐ [] Susan Strong
☐ [] Other _____

School-Based Health Center



MULTNOMAH COUNTY
HEALTH DEPARTMENT

Service Provider: 6 _____

Billing Provider:

- ☐ 6 _____
☐ 60006 SB, Non-billing provider
☐ 61111 Medical Director – Standing Order Visit

Referring Provider (care plan): 6 _____

Place of Service:

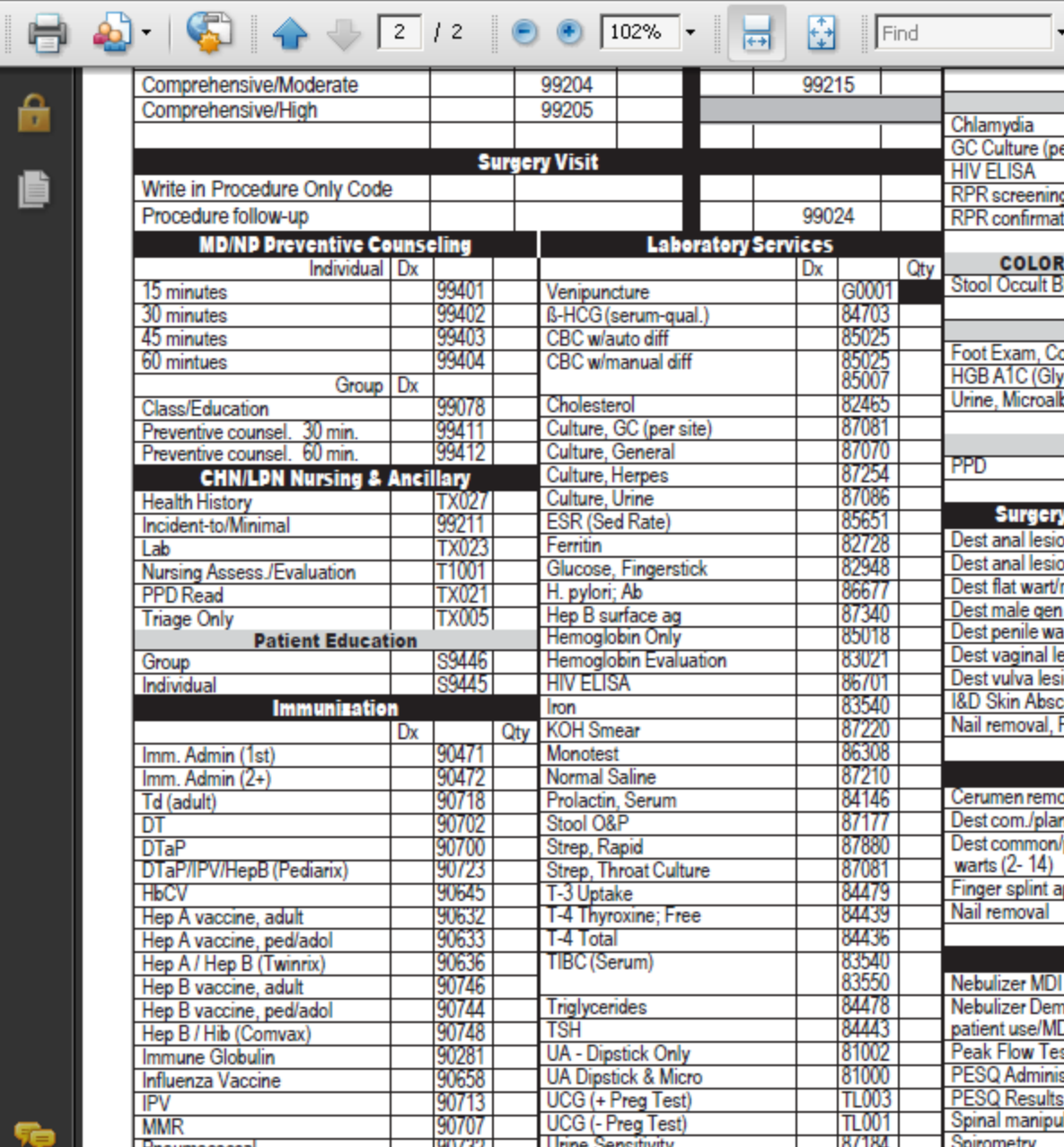
- ☐ School-Based Health Center [60221] ☐ Home [6010010]

Diagnosis (2) Order the diagnosis codes as follows: 1. Main reason for visit, 2+ coexisting conditions.

| Mental Health | | General (continued) | | Respiratory | | Injuries/Poisonings (continued) | |
|--------------------------------|--------|---------------------------------|--------|-------------------------------|--------|---------------------------------|-------|
| Abuse/Neglect, Child | V61.21 | Malnutrition | 263.9 | Bronchiolitis, Acute inf org. | 466.19 | Laceration-Lower Limbs | 894.0 |
| Academic Maladjustment | V62.3 | Nutritional deficiency, unspec. | 269.9 | Bronchiolitis, Acute RSV | 466.11 | Laceration-Upper Limbs | 884.0 |
| ADD | 314.00 | Nutritional deficiency, mineral | 269.3 | Bronchitis, Acute | 466.0 | Laceration-Except Limbs | |
| ADHD | 314.01 | Nutritional deficiency, vitamin | 269.2 | Bronchitis, Chronic | 491.9 | Specify Site: | |
| Adjustment DO w/Anx. Mood | 309.24 | Obesity NOS | 278.00 | Cough | 786.2 | | |
| Adjustment DO w/ Dep. Mood | 309.0 | Physical, other | V70.3 | Dyspnea/Wheezing | 786.09 | Sprain or Strain, ankle | 845.0 |
| Adoles. Adjust. Rxn, conflict | 309.22 | Sleep Disturbance | 780.50 | Pleurisy | 511.0 | Sprain or Strain, wrist | 842.0 |
| Adolescent Adjustment Rxn | 309.28 | Tobacco Abuse | 305.1 | Pneumonia | 486 | Sprain or Strain, hand | 842.1 |
| Alcohol Abuse | 305.00 | Tobacco Abuse, Hx of | V15.82 | Asthma - Specify Below | | Suture Removal | V58.3 |
| Alcohol Dependence | 303.90 | Underweight | 783.22 | With acute exacerbation | 493.92 | Wound, Open | |
| Anger, mild | 312.01 | Weight Loss, abnormal | 783.21 | Mild intermittent (493.90) | TH.02 | Specify Site: | |
| Anger, moderate | 312.02 | Well-child Check | V20.2 | Mild persistent (493.90) | TH.04 | | |
| Anger, severe | 312.03 | | | Moderate persistent (493.90) | TH.06 | | |
| Anorexia Nervosa | 307.1 | | | Severe persistent (493.90) | TH.08 | | |
| Antisocial Behavior | V71.02 | Nervous System | | | | Skin | |
| Anxiety | 300.00 | Carpal Tunnel Syn | 354.0 | Endocrine | | Abscess/Cellulitis | 682.9 |
| Bereavement | V62.82 | Cerebral Palsy | 343.9 | Diabetes Type II controlled | 250.00 | Acne | 706.1 |
| Bulimia nervosa | 307.51 | Head Injury, NOS | 959.01 | Hyperlipidemia | 272.4 | Actinic Keratosis | 702.0 |
| Cannabis Abuse | 305.20 | Headache, NOS/Head Pain | 784.0 | Hyperthyroidism | 242.90 | Bite/Sting | 989.5 |
| Depression, NEC | 311 | Headache, Tension | 307.81 | Hypothyroidism | 244.9 | Dermatitis, Contact | 692.9 |
| Depressive DO, major recurrent | 296.32 | Migraine, Classical | 346.00 | | | Dermatitis/Eczema, Atopic | 691.8 |
| Disorder, Language | 315.31 | Migraine, Common | 346.10 | | | Folliculitis | 704.8 |
| Disorder, Oppositional | 313.81 | Muscle Weakness | 728.9 | Gastro-Intestinal | | Impetigo | 684 |
| Drug Abuse, NOS | 305.90 | Peripheral Neuropathy | 357.9 | Abdominal Pain | 789.0 | Keratosis pilaris | 701.1 |
| Drug Dependence, Illicit | 304.90 | Seizure Disorder | 780.39 | Specify Site: | | Lice, Unspecified | 132.9 |
| Eating DO Unspec | 307.50 | Syncope | 780.2 | Blood in Stool | 578.1 | Lymphangitis, acute | 682.9 |
| GAD | 300.02 | Vertigo / Dizziness | 780.4 | Colitis, Gastroenteritis | 558.9 | Ingrown Nail | 703.0 |
| Hyperventilation | 306.1 | ENT | | Colitis, Infectious | 009.1 | Molluscum Contagiosum | 078.0 |
| Interpersonal Prob. Non-Fam. | V62.81 | Cerumenosis | 380.4 | Constipation | 564.00 | Nail infection, NOS | 681.9 |
| Mental retardation, mild | 247 | Earache | 388.70 | Dehydration | 276.5 | Neoplasm/Cancer | 239.2 |
| | | | | | | Nevus/Mole | 216.9 |
| | | | | | | Ranunculus, Tox | 681.1 |

| | | | | | | | |
|-------------------------------|--------|-------------------------------------|--------|----------------------------|--------|----------------------------|-------|
| Neurotic depression | 300.4 | Eustachian Tube Dysfunction | 381.81 | Dyspepsia | 536.8 | Psoriasis | 696.1 |
| Noncompliance w/ Med. Tx | V15.81 | Hay Fever | 477.9 | Dysphagia | 787.2 | Rash, Unspecified | 782.1 |
| Parent-Child Problems | V61.20 | Hearing Loss, NOS | 389.9 | Encopresis | 787.6 | Scabies | 133.0 |
| Polysubstance Depend. | 304.80 | Nasal congestion | 478.1 | Esophagitis, unspecified | 530.10 | Sebaceous Cyst | 706.1 |
| Psychosis | 298.9 | Otitis Externa | 380.10 | Gastritis, NOS | 535.50 | Seborrhea | 706.3 |
| PTSD, Brief/Acute | 308.3 | Otitis Media | 382.9 | Hemorrhoids | 455.6 | Skin Nodule | 782.2 |
| PTSD, Chronic | 309.81 | Otitis Serous | 381.4 | Hernia, Inguinal | 550.90 | Skin Ulcer, Chronic | 707.9 |
| PTSD, Other | 309.89 | Rhinitis, allergic | 477.9 | Irritable Bowel Synd. | 564.1 | Sunburn | 692.7 |
| Sibling relationship problems | 313.3 | Rhinitis, chronic | 472.0 | Nausea alone | 787.02 | Tinea/Ringworm | 110.9 |
| Social Economic Prob. | V60.2 | Sinusitis, acute | 461.9 | Nausea & Vomiting | 787.01 | Urticaria | 708.9 |
| Somatization DO | 300.81 | Sinusitis, chronic | 473.9 | Peptic Ulcer Disease | 533.90 | Warts | 078.1 |
| Stress, Psychological | V62.89 | Sore Throat/Pharyngitis | 462 | | | | |
| Obstetrics | | Strep Throat | 034.0 | Genito-Urinary | | Infectious Diseases | |
| High risk Preg. | V23.89 | Tinnitus | 388.30 | Dysuria | 788.1 | CD Exam | V75.9 |
| Preg. w/Complications | 646.00 | TMJ Syndrome | 524.60 | Enuresis | 788.30 | Chicken Pox | 052.9 |
| Specify: | | Tonsillitis, acute | 463 | Epididymitis/Oorchitis | 604.90 | Chlamydia | 099.5 |
| Preg, normal 1st. | V22.0 | Tonsillitis, chronic | 474.00 | Hematuria | 599.7 | Condyloma Acuminatum | 078.1 |
| Preg, normal subsequent | V22.1 | URI | 465.9 | Hydrocele | 603.9 | Exposure to CD | V01.8 |
| Preg, <16 @ delivery | V23.83 | Reproductive Health Care | | NGU | 099.40 | Exposure to STD | V01.6 |
| Unwanted Preg. | V61.7 | Amenorrhea | 626.0 | Penile Lesion | 607.2 | Gamma Injection | V07.2 |
| Vaginitis In Preg. | 646.63 | Bacterial Vaginitis | 616.10 | Phimosis | 605 | Gonorrhea | 098.0 |
| Pediatric Problems | | Breast Nodule | 611.72 | Prostatitis, NOS | 601.9 | Group A strep | 041.0 |
| Bedwetting | 788.36 | Breast Pain | 611.71 | Proteinuria | 791.0 | H. pylori | 041.8 |
| Behavior Problems | 313.89 | Candida Vulva/Vagina | 112.1 | Urethral Syndrome | 597.81 | Hep. Exposure | V01.7 |
| Child Abuse | 995.50 | Cervicitis | 616.0 | Urinary Tract Infect. | 599.0 | Hepatitis, viral | 070.9 |
| Child Neglect (nutritional) | 995.52 | Dysmenorrhea | 625.3 | Varicocele-Scrotal | 456.4 | Herpes, Genital | 054.1 |
| Develop Delay, Language | 315.31 | Dyspareunia | 625.0 | | | Herpes Simplex | 054.9 |
| Develop Delay, Motor | 315.4 | Female Gen Lesion | 616.50 | Musculo-Skeletal | | HIV screen | V73.8 |
| Develop Delay, Not Listed | 315.9 | Fibrocystic Breasts | 610.1 | Arthralgia | 719.40 | Influenza | 487.1 |
| Develop Delay, Social | 313.22 | Galactorrhea | 611.6 | Arthritis | 716.90 | Leukoplakia | 528.6 |
| Failure to thrive, Child | 783.41 | Gyn exam w/ or w/out PAP | V72.31 | Bunions | 727.1 | Meningitis | 322.9 |
| Short stature | 783.43 | Gyn Repeat PAP after abnl PAP | V72.32 | Bursitis | 727.3 | Mononucleosis | 075 |
| Counseling/Education | | Irregular Menses | 626.4 | Chondromalacia | 717.7 | Parasites | 136.9 |
| Counseling, Dietary | V65.3 | Metrorrhagia (BTB) | 626.6 | Costochondritis | 733.99 | Scarlet Fever | 034.1 |
| Counseling, Other Spec. | V65.49 | Oligomenorrhea | 626.1 | Ganglion | 727.43 | Screening for STD | V74.5 |
| Health Education NOS | V65.40 | Ovarian Cyst | 620.2 | Osgood-Schlatter Dis | 732.4 | Syphilis | 097.9 |
| HIV Education | V65.44 | Pelvic Pain (Unk. Etiol.) | 625.9 | Pain/Back, Unspec. | 724.5 | Viral syndrome | 079.9 |
| Injury Prevention Educ. | V65.43 | PID (Must be reported) | 614.9 | Pain/Chest Wall | 786.52 | Miscellaneous | |
| STD Education | V65.45 | Pregnancy Test, unconfirmed | V72.40 | Pain/Extremity | 729.5 | Referral/no exam/Tx | V68.8 |
| Oral | | Pregnancy Test, negative result | V72.41 | Pain/Generalized | 780.99 | Issue Repeat Script | V68.1 |
| Dental Abscess | 522.5 | Premenstrual Synd. | 625.4 | Pain/Muscle Spasm | 729.1 | Feared comp/no Dx | V65.5 |
| Dental Caries | 521.00 | Surgery F/U Exam | V67.0 | Pain/Neck | 723.1 | Issue Medical/fitness | |
| Gingival Disease | 523.9 | Trichomoniasis | 131.9 | Scoliosis | 737.30 | Certificates | V68.0 |
| Gingivostomatitis, Herpetic | 054.2 | Vag. Bleed. Excessive | 626.2 | Tendonitis | 726.90 | Person consulting on | |
| Periodontal Disease | 523.9 | Vaginal Discharge | 623.5 | | | behalf of another person | V65.1 |
| Thrush | 112.0 | Vaginitis | 616.10 | Injuries/Poisonings | | TB | |
| Tooth pain | 525.9 | Abnormal PAP - Specify Below | | Abrasion, Minor | 919.0 | Current treatment (795.5) | TB.08 |
| Eye | | Abnormal glandular pap of cervix | 795.00 | Burn | 949.0 | Initial INH Eval (795.5) | TB.42 |
| Conjunctivitis, allergic | 372.05 | Abnormal pap w/ ASCUS | 795.01 | Contusion/Hematoma | 924.9 | PPD neg (V01.1) | TB.02 |
| Conjunctivitis, infectious | 372.30 | Abnormal squamous cells, cannot | | Drug Overdose | 977.9 | PPD pos/LTBI | 795.5 |
| Conjunctivitis, viral | 077.99 | exclude ASC-H | 795.02 | Dressing Change | V58.3 | TB, Exposure | V01.1 |
| Corneal Abrasion | 918.1 | Abnormal pap w/ LGSIL | 795.03 | | | TB, Pulmonary | 011 |
| Eye Pain | 379.91 | Abnormal pap w/ HGSIL | 795.04 | | | | |

1526[illegible]

[illegible]

| | | | | | |
|-------------------------|-------|-------------------|-------|-----------------------|-------|
| Pneumococcal | 90732 | Urine Sensitivity | 87184 | Spirometry | 94010 |
| PVC/ | 90669 | Valproic acid | 80164 | Vision screen | TR009 |
| Rhogam | 90384 | | | Vital capacity, total | 94150 |
| Varicella (chicken pox) | 90716 | | | | |

Documentation Providers/Function **CDT's not printed on form**

| |
|---|
| 6 |
| 6 |
| 6 |
| 6 |
| 6 |

| Provider Function Key | Tracking System | Appointment Needed |
|-----------------------|---|----------------------------|
| 3 Assisted | Enter into Tracking System: | Need Appointment?: |
| 100 Case Manager | <input type="checkbox"/> Y-Yes <input type="checkbox"/> N-No Comment: | in _____ Days/Weeks/Months |
| 105 Consult | | _____ Minutes |
| 101 Interpreted | | need to see _____ |
| 104 Interviewed | | |

Insurance Consent Signed? ☐ G-395 ☐ S-397 ☐ H-398 ☐ A-390 ☐ M-388

Family Planning - Client Visit Record

PATIENT VISIT TYPE
☐ 1 First Annual Exam ☐ 2 Return Annual Exam ☐ 3 Other Medical ☐ 4 Counseling Only ☐ 5 Preg. Test Visit

PREGNANCY HX Do not leave blank - if none write 0 Num Times Pregnant _____ (do not count current pregnancy) Num Live Births _____ Num Living Children _____

CONTRACEPTIVE METHOD Prevalent contraceptive _____ See 1-0 below for valid values Contraceptive after _____ Code primary method. If none, write 10 and check a reason code.
 1 - Sterilization female 2 - Oral (Pill) 3 - IUD Paragard 4 - Diaphragm/Cap 5 - Foam & Condom 6 - Condom male 7 - Spermicide
 8 - FAM 9 - Other 10 - None* 11 - Hormone Implant 13 - Abstinence 14 - Sterilization male
 15 - IUS Mirena 16 - Depo-Provera 17 - Patch 19 - Condom female 20 - Withdrawal

*** IF NONE AT END OF VISIT, CHECK THE PRIMARY REASON**
☐ 1 Planned Pregnancy ☐ 3 Seeking Pregnancy ☐ 6 Not Sexually Active ☐ 7 Other ☐ 8 Unplanned Pregnancy

REFERRAL INFORMATION Check all applicable.
☐ 1 Prenatal ☐ 2 High Risk Preg. ☐ 3 Abortion ☐ 4 STD ☐ 5 Sterilization ☐ 6 Infertility ☐ 7 FAM ☐ 8 Other Medical ☐ 9 Nutrition
☐ 10 Social Svcs ☐ 11 None ☐ 12 Mammography ☐ 13 Substance Abuse ☐ 14 Abuse/Violence ☐ 15 Adoption ☐ 16 Breast Eval. ☐ 17 Colposcopy

MEDICAL SERVICES PROVIDED Check all applicable. At Charge Entry, Click 'pull med svcs' button on CVR screen.
☐ 09 Bimanual/Speculum Pelvic Exam ☐ 11 Vaginitis/STD Dx ☐ 12 Vaginitis/STD Rx ☐ 13 Chlamydia Tx ☐ 14 Chlamydia Presumptive Tx
☐ 16 Herpes ☐ 17 Diaphragm / Cap Fit ☐ 21 Post Preg Check ☐ 35 Infertility Screening ☐ 36 Other lab
☐ 37 No lab or exam ☐ 46 Emerg. contraception, future need ☐ 47 VDRL/RPR ☐ 48 Emerg. contraception, immediate need

COUNSELING SERVICES PROVIDED Check at least one box for each visit. Required for Counseling only visits.
☐ 1 Contraceptive ☐ 2 FAM ☐ 3 Sterilization ☐ 4 Infertility ☐ 5 Tobacco ☐ 6 Substance Abuse ☐ 7 Pregnancy
☐ 8 Preconceptional ☐ 9 STD/HIV Prev/Educ ☐ 10 HIV Pre & Post ☐ 12 Nutrition ☐ 13 Abstinence ☐ 15 Crisis
☐ 16 Abnormal Pap ☐ 17 Encourage Parental/Family Involvement ☐ 18 Relationship Safety ☐ 19 Breast Self Exam ☐ 20 Testicular Self Exam

COUNSELING PROVIDER: ☐ 1 MD ☐ 6 PA ☐ 9 NP ☐ 126 CHN ☐ _____

Questions ?????

Coding Steps

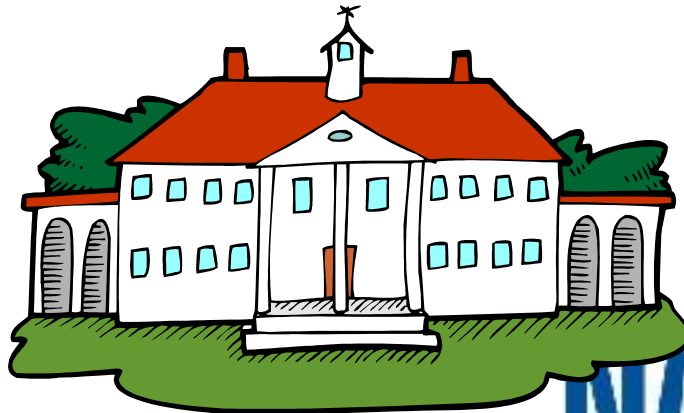
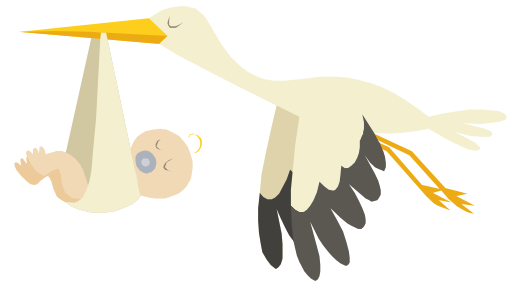
Coding Steps

- **First Step** - Determine if your patient is:

A New Patient

or

An Established Patient



Definition of a new patient:

- It is the patient's first visit to the provider
- The patient has not received any professional services from the provider or another provider of the same specialty who belongs to the same group practice, within the past three years.

PS: Any time a patient is seen in an Emergency Room they are considered a new patient

If your patient does not
meet the definition of a
New Patient,
then they are an
Established Patient

How to Steps of Coding:

- Determine Level of Medical Decision Making
- Determine Level of History Component
- Determine Level of Physical Examination

(You will need to reference the chart – examination notes for this)

Coding Steps

- **Second Step** - determine the level of service for the visit,

To do this you need to determine the level of service for each key component separately

There are 3 key components

They are:

1. History (HPI, ROS, PFSH) “Data”
2. Examination
3. Complexity of Medical Decision Making

E/M Office Visit Services

There are 5 different levels of service

| New Patient | Established Patient |
|-------------------------------|-------------------------------|
| N/A | Level 1: 99211 – Minimal |
| Level 1: 99201 – PF; PF; SF | Level 2: 99212 – PF; PF; SF |
| Level 2: 99202 – EPF; EPF; SF | Level 3: 99213 – EPF; EPF; LC |
| Level 3: 99203 – D; D; LC | Level 4: 99214 – D; D; MC |
| Level 4: 99204 – C; C; MC | Level 5: 99215 – C; C; HC |
| Level 5: 99205 – C; C; HC | N/A |

- The numbers for “new” vs. “established” visits do not match for the level of service.
- The history & exam are classified as Problem Focused (PF); Expanded Problem-Focused (EPF); Detailed (D) and Comprehensive (C).
- The level of medical decision making is ranked as Straightforward (SF); Low Complexity (LC); Moderate Complexity (MC) and High Complexity (HC).

E and M Visits with $\geq 50\%$ of Time Spent in Education/Counseling

New Patients

10 minutes 99201
20 minutes 99202
30 minutes 99203
45 minutes 99204
60 minutes 99205

Established Patients

5 minutes 99211
10 minutes 99212
15 minutes 99213
25 minutes 99214
40 minutes 99215

Coding Steps

New Patients

- Within the 3 key components, there are 5 levels of service
- Remember to Consider the Key Components separately:
 - HPI, ROS, PFSH
 - Examination
 - Medical Decision Making

Selecting the Correct Office Visit Level for a “New” Patient

Requires 3 components in one column be met or exceeded to select that CPT code level.

| Complexity of Medical Decision-Making | SF | SF | L | M | H |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|
| History | PF | EPF | D | C | C |
| Examination | PF | EPF | D | C | C |
| Average Time (Minutes) | 10” | 20” | 30” | 45” | 60” |
| Level | 1 CPT 99201 | 2 CPT 99202 | 3 CPT 99203 | 4 CPT 99204 | 5 CPT 99205 |

Coding Steps

Established Patients

- Again Consider the Key Components Separately:
 - HPI, ROS, PFSH
 - Examination
 - Medical Decision Making
- The level of service (1 – 5) is determined by the level that appears in 2 of the three components, or by the middle level

Selecting the Correct Office Visit Level for an “Established” Patient

Requires 2 components in one column be met or exceeded to select that CPT code level.

| Complexity of Medical Decision-Making | Minimal problem that | SF | L | M | H |
|--|----------------------|-------------------|-------------------|-------------------|-------------------|
| History | may not require | PF | EPF | D | C |
| Examination | presence of a MD | PF | EPF | D | C |
| Average Time (Minutes) | 5” | 10” | 15” | 25” | 40” |
| Level | 1 CPT 99211 | 2 CPT 99212 | 3 CPT 99213 | 4 CPT 99214 | 5 CPT 99215 |

Determine Level of Medical Decision Making

- Medical Decision Making consists of three sections:
 - Diagnosis or Management Problems
 - Diagnostic Procedures
 - Treatment of Management Options
- Level is determined by the level found in two of the three categories – or the middle number if all three are different

Determine Level of Medical Decision Making

Section I: Diagnosis or Management of Problems

| Straight Forward | Low Complexity | Moderate Complexity | High Complexity |
|--|--|---|---|
| <p>One self-limited or minor problem</p> | <p>Two or more self-limited or minor problems</p> <p>One stable chronic condition</p> <p>Acute uncomplicated illness</p> | <p>One or more chronic illnesses with complications</p> <p>Two or more stable chronic conditions</p> <p>Undiagnosed new problem w/uncertain prognoses</p> <p>Acute illness with systemic symptoms</p> <p>Acute complicated injury</p> | <p>One or more chronic illness with severe complications</p> <p>Acute or chronic illness or injury that is life or limb threatening</p> <p>Abrupt change in neurologic status</p> |

Determine Level of Medical Decision Making

Section II: Diagnostic Procedures

| Straight Forward | Low Complexity | Moderate Complexity | High Complexity |
|---|---|---|--|
| <p>Lab X-ray EKG UA Ultrasound, etc. Venipuncture KOH</p> | <p>Physiologic tests not under stress Pulmonary Function Barium Enema Arterial puncture Skin biopsies</p> | <p>Physiologic tests under stress-cardiac stress tests Diagnostic endoscopies with no risk factors Deep needle or incisional biopsy Obtained fluid from body Cardiovascular imaging with contrast</p> | <p>Cardiovascular imaging with contrast Invasive diagnostic tests Cardiac Electrophysiological tests Diagnostic endoscopies with identified risk factors Discography</p> |

Determine Level of Medical Decision Making

Section III: Treatment or Management Options

| Straight Forward | Low Complexity | Moderate Complexity | High Complexity |
|--|--|---|--|
| Rest Gargles Elastic bandages Dressings | OTCs Minor surgery PT OT IVs without additives | Minor surgery with risk factors Elective major surgery—no risk factors Prescription drug management IV fluids with additives Closed fracture or dislocation treatment w/o manipulation Therapeutic nuclear medicine | Elective Surgery with identified risk factors Emergency major surgery Parenteral controlled substances Drug treatment requiring intensive monitoring Decision not to resuscitate or de-escalate care because of poor prognosis |

Questions ?????

How to Steps of Coding:

Determine Level of History Component

- History component consists of three sections:
 - History of Present Illness (HPI)
 - Review of Systems (ROS)
 - Patient, Family, and Social History (PFSH)

Determine Level of History Component

Section I: History of Present Illness

- Location
- Quality
- Severity
- Duration
- Timing
- Context
- Modifying factors
- Associated signs and symptoms



Determine Level of History Component

Section II: Review of Systems

- Constitutional symptoms (fever, wt loss, etc.)
- Eyes
- Ears, nose, mouth, throat
- Cardiovascular
- Respiratory
- Gastrointestinal
- Genitourinary
- Musculoskeletal
- Integumentary (skin and/or breast)
- Neurologic
- Psychiatric
- Endocrine
- Hematologic/lymphatic
- Allergic/immunologic

Determine Level of History Component

Section III: Patient, Family and Social History

- Past medical history
 - Medication allergies
- Patient's family history
- Patient's social history
 - Age-appropriate review of past and current activities
 - Tobacco usage

History Component Matrix

(Number of components of each HPI, ROS & PFSH required for each level)

| History | Problem Focused | Expanded Problem Focused | Detailed | Comprehensive |
|---------|-----------------|--------------------------|----------|---------------|
| HPI | 1 | 1 | 4 | 4 |
| ROS | 0 | 1 | 2 | 10 |
| PFSH | 0 | 0 | 1 | 2 |

Questions ?????

How to of Coding Steps:

Determine Level of Physical Examination

- Constitutional
- Eyes
- Ears, Nose, Mouth, Throat
- Cardiovascular
- Respiratory
- Gastrointestinal
- Genitourinary
- Musculoskeletal
- Skin
- Neurologic
- Psychiatric
- Hematologic/Lympatic/Immunologic



Determine Level of Physical Examination:

of body systems required for each level

| | Problem Focused | Expanded Problem Focused | Detailed | Comprehensive |
|-------------|------------------------|---------------------------------|-----------------|----------------------|
| Exam | 1 | 4 | 5 | 8 |

Questions ?????

Coding Steps Review

New Patients

- Within the 3 key components, there are 5 levels of service
- Remember to Consider the Key Components separately:
 - HPI, ROS, PFSH
 - Examination
 - Medical Decision Making
- Level of service (1-5) is determined by the **component with lowest level**

Selecting the Correct Office Visit Level for a “New” Patient

Requires 3 components in one column be met or exceeded to select that CPT code level.

| Complexity of Medical Decision-Making | SF | SF | L | M | H |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|
| History | PF | EPF | D | C | C |
| Examination | PF | EPF | D | C | C |
| Average Time (Minutes) | 10” | 20” | 30” | 45” | 60” |
| Level | 1 CPT 99201 | 2 CPT 99202 | 3 CPT 99203 | 4 CPT 99204 | 5 CPT 99205 |

Example - New Patient

The Level of Service for a new patient visit is determined by the lowest level of service (1 through 5) of the three key components

| | |
|-------------------------|--------------------------------------|
| HPI, ROS, PFSH | 4 |
| Examination | 4 |
| Medical Decision Making | 3 This is the lowest level |

Coding Steps Review

Established Patients

- Again Consider the Key Components Separately:
 - HPI, ROS, PFSH
 - Examination
 - Medical Decision Making
- The level of service (1 – 5) is determined by the level that appears in **2 of the three components**, or by the middle level

Selecting the Correct Office Visit Level for an “Established” Patient

Requires 2 components in one column be met or exceeded to select that CPT code level.

| Complexity of Medical Decision-Making | Minimal problem that | SF | L | M | H |
|--|----------------------|-------------------|-------------------|-------------------|-------------------|
| History | may not require | PF | EPF | D | C |
| Examination | presence of a MD | PF | EPF | D | C |
| Average Time (Minutes) | 5” | 10” | 15” | 25” | 40” |
| Level | 1 CPT 99211 | 2 CPT 99212 | 3 CPT 99213 | 4 CPT 99214 | 5 CPT 99215 |

Example – Established Patient

| | |
|-------------------------|--------------------------------------|
| HPI, ROS, PFSH | 3 This is the middle level |
| EXAM | 2 |
| Medical Decision Making | 4 |

Coding Matrix Example:

| | New Patient | Established Patient |
|-------------------------|-------------|---------------------|
| History | 3 | 3 |
| Exam | 2 | 2 |
| Medical Decision Making | 3 | 3 |
| Level of Coding | 2 | 3 |

Coding Matrix Example:

| | New Patient | Established Patient |
|-------------------------|-------------|---------------------|
| History | 4 | 4 |
| Exam | 2 | 2 |
| Medical Decision Making | 4 | 4 |
| Level of Coding | 2 | 4 |

E/M Office Visit Services

There are 5 different levels of service

| New Patient | Established Patient |
|-------------------------------|-------------------------------|
| N/A | Level 1: 99211 – Minimal |
| Level 1: 99201 – PF; PF; SF | Level 2: 99212 – PF; PF; SF |
| Level 2: 99202 – EPF; EPF; SF | Level 3: 99213 – EPF; EPF; LC |
| Level 3: 99203 – D; D; LC | Level 4: 99214 – D; D; MC |
| Level 4: 99204 – C; C; MC | Level 5: 99215 – C; C; HC |
| Level 5: 99205 – C; C; HC | N/A |

- The numbers for “new” vs. “established” visits do not match for the level of service.
- The history & exam are classified as Problem Focused (PF); Expanded Problem-Focused (EPF); Detailed (D) and Comprehensive (C).
- The level of medical decision making is ranked as Straightforward (SF); Low Complexity (LC); Moderate Complexity (MC) and High Complexity (HC).

Coding Exercise

Coding Exercise for Evaluation/Management Services

Suzy Q is a 16 y/o female with c/o severe “female” cramps - worse than usual. She states she took Midol and it only helped a little. She is a new patient. Document on the exam and encounter form to a level 3, using audit sheet as reference.

Charting Exercise: case 10

Client name: Suzy Q DOB: XX-XX-1991
 Clinic ID: 10
 Date Seen: XX-XX-2007

Purpose of visit: c/o severe pain with period, worse than usual.

History Present Illness:

Location: Timing:
 Quality: Context:
 Severity: Modifying Factors: slight improvement with Midol
 Duration: Assoc. signs & Symptoms:

Review of History (Past, Family and Social):

Vital Signs: P:88 R:16 T:99.0 BP:110/72 HT: 63" WT: 124#

| Review of Systems | Notes | Exam | WNL | NOTES |
|-------------------------|-------------------------|---------------|-----|---------------------------------|
| Constitutional: | | Constitution | N | Ill appearing, grimacing |
| Eyes | | Heart | | |
| ENWT | | Lungs | | |
| Cardiovascular | | Eyes | | |
| Respiratory | | ENT | | |
| Gastrointestinal | | Mouth | | |
| Genitourinary | Has cramps w/ ea period | Neck | | |
| Musculoskeletal | | Abdomen | Y | Non-Tender to palpation |
| Skin | | Chest | | |
| Neurological | | Skin | | |
| Psychiatric | | Back | N | Lower back tense to palpation |
| Endocrine | | Extremities | | |
| Hematological/Lymphatic | | Neuro/reflex | | |
| Allergy/Immunological | | Genitourinary | N | Pelvic area tender to palpation |

Assessment: dysmenorrhea

Plan: Ibuprophen OTC 200 mg i to ii tabs q 8 hrs, apply heating pad to abdomen.
 RTC if not improved tomorrow

Examiner Signature: N. Nurse, FNP

**Westside Park SBHC - SBCDPH
Billing/Encounter Form**

Date XX-XX-2007 Clinic ID # 10

Site: ADLSHE

Name Suzi Q Gender F DOB _____

Address 123 Main St, Somewhere, CA 92XXX SS# XXX-XX-XXXX

Insurance Type M/C verified ☒ [X] yes ☐ [] no Income \$ _____ Sliding Scale Fee \$ _____

| Office Visits | | |
|-----------------|---------------------------|--|
| Code | Description | |
| 99201 | New Pt. <u>Lvl. I</u> | |
| 99202 | II | |
| XX 99203 | III | |
| 99204 | IV | |
| 99205 | V | |
| 99211 | Established <u>Lvl. I</u> | |
| 99212 | II | |
| 99213 | III | |
| 99214 | IV | |
| 99215 | V | |

| Preventive Medicine Visits | | |
|----------------------------|----------|--------------|
| 99381 | New Pt. | < 1 |
| 99382 | | 1 - 4 yrs. |
| 99383 | | 5 - 11 yrs. |
| 99384 | | 12 - 17 yrs. |
| 99385 | | 18 - 39 yrs. |
| 99386 | | 40 - 64 yrs. |
| 99387 | | 65+ yrs. |
| 99391 | Est. Pt. | < 1 |
| 99392 | | 1 - 4 yrs. |
| 99393 | | 5 - 11 yrs. |
| 99394 | | 12 - 17 yrs. |
| 99395 | | 18 - 39 yrs. |
| 99396 | | 40 - 64 yrs. |
| 99397 | | 65+ yrs. |

| Counseling - Medical | | |
|----------------------|------------|---------|
| 99401 | Individual | 15 min. |
| 99402 | | 30 min. |
| 99403 | | 45 min. |
| 99404 | | 60 min. |
| 99411 | Group | 30 min. |
| 99412 | | 60 min. |

| Procedures | | |
|------------|---------------|---------------------------|
| | Code | Description |
| | 81002 | Urine, dip |
| | 82948 | Glucose, <u>big</u> stick |
| | 85018 | Hemoglobin |
| | 99173 | <u>Snellen</u> |
| | 92551 | Hearing Screening |
| | 36415 | Venipuncture |
| | 36416 | finger stick |
| | 86580 | PPD |
| | | |
| | Immunizations | |
| | ICD-9 | Description |
| | 90471 | IZ Admin #1 |
| | 90472 | IZ Admin #2 |
| | 90472 | IZ Admin #3 |
| | 90472 | IZ Admin #4 |
| | 90472 | IZ Admin #5 |
| | 90713 | IPV |
| | 90718 | Td |
| | 90700 | <u>DTaP</u> |
| | 90721 | <u>DTaP/HIB</u> |
| | 90648 | HIB |
| | 90633 | Hepatitis A |
| | 90744 | Hepatitis B |
| | 90707 | MMR |
| | 90716 | <u>Varicella</u> |
| | 90659 | <u>Prevnar</u> |
| | 90658 | Influenza |
| | | |
| | | |
| | Other | |
| | TC | min _____ |
| | TC | min _____ |
| | | |
| | | |
| | | |

| Diagnosis - ICD-9 | |
|--|--------------|
| <u>Abd. Pain, unspec</u> | 789.00 |
| Anemia-unspecified | 285.9 |
| Asthma, <u>unspec</u> | 493.90 |
| Burn | 949 |
| Conjunctivitis Allergic | 372.05 |
| Conjunctivitis <u>Bac.</u> | 372.30 |
| Conjunctivitis Viral | 077.9 |
| Contact dermatitis | 692.9 |
| Contusion | 924.9 |
| Cough | 786.2 |
| Dental Caries | 521.0 |
| Disorder of teeth | 525.9 |
| Exp 2nd hand smoke | V15.89 |
| Enuresis | 307.6 |
| Foreign Body, Eye | 930.9 |
| Foreign Body, <u>Stt. Tis.</u> | 729.6 |
| Headache, <u>unspec</u> | 784.0 |
| Hearing Problem | V41.2 |
| Hygiene (<u>prob. rat lifestyle</u>) | V69.9 |
| Immunization | V06.9 |
| Impacted Cerumen | 380.4 |
| Impetigo | 684. |
| Injury to Eye | 921.9 |
| Injury, Superficial | 919 |
| Lice, Head | 132.0 |
| Medication dispensed | V68.1 |
| Nausea & Vomiting | 787.01 |
| Otitis Media-Acute | 382.00 |
| OM w/ rupture of TM | 382.01 |
| Pharyngitis | 462.00 |
| PPD screen | V74.1 |
| Routine, well child | V20.2 |
| School Exam | V70.3 |
| Splinter, finger | 915.6 |
| Tonsillitis, acute | 463.00 |
| URI, acute, NOS | 465.9 |
| UTI Lower | 595.0 |
| Vision Problem | V41.0 |
| Warts-Condyloma | 078.10 |
| XX <u>Dysmenorrhea</u> | 625.6 |

Provider Signature _____

Assigned physician: ☐ [] Bruce Smith, MD

Provider Name: check box or print name
☒ [X] Ced. Abban-Dagloh
☐ [] Susan Strong
☐ [] Other _____

How to Verify this is correct
level of documentation to
support level 3

CODING AUDIT CHEAT SHEET

TYPE OF SERVICE PROVIDED:


Preventive Health – New patient _____ **NO**
 Preventive Health – Established patient _____

Counseling Services– No Physical Complaint

Is time recorded in chart? YES _____ NO _____ **NO**
 Is a counseling code used? YES _____ NO _____

Evaluation / Management Visit: where counseling determines time

Is the total time of the visit recorded YES _____ NO _____
 Is the time spent in counseling recorded YES _____ NO _____ **NO**
 Is a counseling code used? YES _____ NO _____

Evaluation / Management Visit – NEW PATIENT 
 Evaluation / Management Visit – ESTABLISHED PATIENT

CPT & ICD-9 CODES USED

CPT CODES **99203** ICD-9 CODES **625.3** DO THE CPT/ICD-9 CODES
DYSMEN CORRELATE?
 YES ✓ NO _____

HISTORY AND EXAMINATION

| | | | | | |
|-------------|---------|-------|-------|-------|-------|
| New | 99201** | 99202 | 99203 | 99204 | 99205 |
| Established | 99201 | 99212 | 99213 | 99214 | 99215 |
| HPI | 0 | 1 | 1 | 4 | 4* |
| ROS | 0 | 0 | 1 | 2 | 10 |
| PFSH | 0 | 0 | 0 | 1 | 2 |
| EXAM | 0 | 1 | 4 | 5 | 8 |

* or status of at least 3 chronic or inactive conditions

CHART AUDIT LEVELS FOR E/M VISITS

HPI, ROS, PFSH

3

NEW PATIENT LEVEL

3

NEW PATIENTS: ALL Three are required – lowest level determines

EXAMINATION

3

ESTABLISHED PT LEVEL

ESTABLISHED PATIENTS: Two out of Three determines level

MEDICAL DECISION MAKING* 3
(Determine this first)

* See next page

Count the components

HRI 1 - Midol

ROS 1 - cramps

PFSH - 0

Exam 1-const

2-Abd

3-back

4-genito

Med Decision

- acute/uncomp

- OTCs


Level 3

Level 3

Level 3

MEDICAL DECISION MAKING – Determine this level first, then verify that chart documentation (HPI, ROS, PFSH & Examination) supports the level **10**

Use the following chart. If 2 or 3 are in the same level, choose that level. If only 1 is selected in each level, choose the middle level.

| | | | | | | |
|---|--------------------|--|---|--|--|--------------------|
|  | New | 99201* | 99202 | 99203 | 99204 | 99205 ¹ |
| | Established | 99211 | 99212 | 99213 | 99214 | 99215 |
| Diagnoses or Management Problems | NP/MD not required | -One Self-limited or minor problem | -Two or more self-limited or minor problems -One stable chronic condition -Acute uncomplicated illness (e.g., allergic rhinitis, simple sprain) | -One or more chronic illnesses with complications -Two or more stable chronic illnesses -Undiagnosed new prob. w/ uncertain prognosis -Acute illness with systemic symptoms Acute complicated injury | -One or more chronic illness with severe complications -Acute or chronic illness or injury that is life or limb threatening -Abrupt change in neurologic status | |
| Diagnostic Procedures (only 2 areas must agree to determine medical decision making level, so this area is not usually the deal breaker as most SBHC do not typically do level 3, 4 or 5 Diagnostics) | | -Lab -X-ray -EKG -UA -Ultrasound -Venipuncture -KOH. | -Physiologic tests not under stress -Pulmonary Function -Barium enema -Arterial puncture -Skin biopsies | -Physiologic tests under stress - cardiac stress test -Diagnostic endoscopies with no risk factors -Deep needle or incisional biopsy -Obtained fluid from body -Cardiovascular imaging w/ contrast | -Cardiovascular imaging with contrast Invasive diagnostic tests -Cardiac electrophysiologic tests -Diagnostic endoscopies w/ identified risk factors -Discography | |
| Treatment of Management Options | | -Rest -Gargles -Elastic bandages -Dressings | -OTCs -Minor surgery w/ no identified risk factors -PT -OT -IVs without additives | -Minor surgery with risk factors -Elective major surgery - no risk factors -Prescription drug management -IV fluids with additives -Closed fracture or dislocation treatment w/o manipulation -Therapeutic nuclear medicine | -Elective surgery with identified risk factors -Emergency major surgery -Parenteral controlled substances -Drug treatment requiring intense monitoring -Decisions not to resuscitate or de-escalate care because of poor prognosis | |

* For a new patient 99201, use the requirements for a new patient 99202

Questions ?????